



BIG PLANET ADVENTURES STATEMENT - CUBA 2024

We understand that the reports of country-wide blackouts may have you concerned about your upcoming Cuba tour, and we want to assure you that our local team is monitoring the situation, and we are committed to making your travel experience as enjoyable and comfortable as possible.

On Saturday evening in Havana, the government provided a national status update and is on track to reestablish power to all regions.

This major power outage will temporarily disrupt operations of museums and recreational establishments such as bars, nightclubs and leisure centres. Roads and transit are not affected so tour buses can still travel to the provinces outside Havana. Cuba's power situation has long been unpredictable, but we have been operating under these conditions for quite some time with little impact on the traveller's overall enjoyment of their time in Cuba.

We are hopeful that this situation will improve in the coming days and weeks, as the gravity of the shortage was in part due to the recent storms that passed through the island. Some provinces are less affected by the main grid failure as these areas rely on micro plants or sub-grids that operate outside of the main national plant. In addition, there are 7 other plants that are being switched over for operation to cover the failure of the main grid, which will take time. The main area that continues to be seriously affected, however, is Havana.

We are doubling our efforts to ensure that we use accommodations and restaurants in the provinces that are equipped with generators, enabling them to provide you with continuous service and a pleasant atmosphere. Generators are not permitted in most areas of Havana for use by guesthouses.

In light of the current circumstances, it is also crucial to remember the importance of supporting the people of Cuba. Tourism is a vital component of their economy, providing essential resources and opportunities for local families. By travelling to Cuba during this time, you contribute to the resilience and livelihood of these communities, helping them navigate challenges and sustain themselves.

To enhance your comfort during your travels, we recommend bringing along a portable charger, light source (flashlights, headlamps), and a small portable rechargeable fan. A little preparation will ensure that you feel relaxed and ready to explore the incredible sights and experiences that Cuba

has to offer.

We appreciate your understanding and flexibility during this time. We will reach out to you with any additional updates and our local team is working diligently to make your journey seamless.

Thank you for choosing to support the people of Cuba. We look forward to welcoming you soon and providing you with an unforgettable Cuban adventure.